



To: Our Valued Customers
From: Denise Harriott, Director of Customer Service
Date: October 6th, 2026
Version: 3 supersedes prior versions

Re: Maintenance Shutdown Schedule 2026

To our valued customers,

To support your planning activities, please find below the **latest version of our factory maintenance schedule**. Please be advised that the following manufacturing facilities are scheduled to undergo planned maintenance and production shutdowns during the periods outlined below:

Factory	Maintenance Shutdown
Grand Forks , British Columbia, CA	April 13 th - April 24 th (inclusive) - complete October 19 th - October 22 nd (inclusive)
Toronto , Ontario, CA	July 6 th - July 19 th (inclusive) - complete September 14 th - September 27 st (inclusive) - complete
Ranson , West Virginia, USA	September 1 st - September 7 th (inclusive) - complete
Marshall County , Mississippi, USA	October 19 th - October 26 th (inclusive) December 21 st - December 25 th (inclusive)

Customer planned availability orders have been factored into this schedule and will not affect orders shipping during this period.

To avoid delays, please ensure orders are sent to cs@rockwool.com before the communicated Planned Availability deadline each month.

We have taken steps to minimize the impact on our customers and apologize for any interruption this may cause. Regular maintenance is a critical part of a reliable supply chain and necessary to ensure continuous delivery of quality ROCKWOOL products to our customers.

Sincerely,

A handwritten signature in black ink, appearing to read 'Denise Harriott', is written over a light gray signature line.

Denise Harriott
Director of Customer Service - RWNA
Supply Chain