



March 31, 2026

Customer Notice: Surcharges Related to Middle East Conflict

Dear Valued Customer,

We are writing to share an update regarding current conditions affecting global transportation and operating costs. Ongoing conflict in the Middle East has increased volatility across key logistics corridors, resulting in higher costs for raw materials, energy, freight, insurance, and related services in certain markets and regions.

To continue meeting your delivery requirements and maintain service reliability, we are implementing surcharges, subject to local law or contractual commitments. We will review these surcharges periodically as conditions change.

We understand the impact additional charges can have on your business. Our teams are actively working with partners, optimizing supply chains, and reviewing internal costs to limit the effect on our customers as much as possible.

Our ability to supply DuPont™ Styrofoam® Brand, DuPont™ Thermax® Brand, and DuPont™ Tuff-R® Brand insulation products are not impacted at this time. However, given the dynamic nature of the situation, this could become more challenging. If there are any changes that could affect lead times or product availability, we will keep you informed as early as possible.

Effective April 6, 2026, DuPont™ Diversified Industrials implements a freight surcharge on DuPont™ Styrofoam® Brand, Dupont™ Thermax® Brand, and DuPont™ Tuff-R® Brand Insulation products, applicable on all orders shipping on or after April 6, 2026.

Load Size	Surcharge
Full Truck Load	\$550
Less Than Truck Load	\$375

We value your partnership and appreciate your understanding as we navigate these disruptions. Please know that we are doing everything we can to minimize the impact to your business while continuing to provide the quality and service you expect from us.

Sincerely,

Tom Evans
Business Director – Americas
Performance Building Solutions