



Travelers is Here to Help

Last week's severe weather created widespread damage resulting in downed trees, power outages and damaged roofs. To respond, Travelers has deployed dozens of Catastrophe and Enterprise Response Team members to assist local Claim staff with the recovery process. With the likelihood of another major storm for your area, we wanted you to be aware of potential exposures and hazards to property, people and businesses. Dropping temperatures can freeze and crack pipes, causing extensive damage to your property. In addition, heavy snow and ice can lead to roof stress and the formation of ice dams. Travelers has prepared the following resources to help you and your employees.

- ✓ [Tips for preventing frozen pipes](#)
- ✓ [Managing roof snow](#)
- ✓ [Winter weather driving tips](#)
- ✓ [Space heater safety](#)

For more tips on how to help protect your property, please visit the [Travelers Prepare & Prevent](#) website or log in to our secure [Risk Control Customer Portal](#).

Sign up for weather alerts. Knowing when severe weather may strike can help you take steps to protect property and stay safe.

>> [Sign up for weather alerts now](#)

If your property is damaged by weather activity, or to report a claim, you can reach us 24 hours a day via [Travelers.com](#) or by phone at 1.800.238.6225.