



To the Customers, distributors and friends of ITW Insulation:

Good evening.

We want to let you know that the team has weathered Hurricane Harvey. Some of our team is still dealing with the fallout of the storm but others were lucky and only had minor issues.

Marty Roberts was able to get to the metals plant/office and we are glad to report that we were not flooded and only have some minor clean up work to do.

We did however have some minor flooding at the LaPort facility. The team did a great job preparing the office and facility so we are confident that this will have minimal impact on our ability to produce foam products.

Going forward, we plan to open both facilities tomorrow, Thursday August 31. Some of our team have already been in contact with the shipping companies to arrange trucks for tomorrow. The teams will be cleaning things up and working to ship the orders that we would have shipped earlier this week.

Please know that we will do our very best to recover the shipping delays as soon as possible and we appreciate your patience as we work to recover from the hurricane.

If you have any questions or urgent requirements, please contact our team and we will do our very best to accommodate you.

Thank you and best regards

Dave Stanzel, VP/GM
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