

To: Our Valued Partners and Customers

Date: August 28, 2017

Subject: Hurricane Harvey Update

From: John S. Hassel

Dear Colleagues,

As you know, the Houston area has been hard hit by Hurricane Harvey. At the present time, our Houston facility will be closed until at least Wednesday, August 30, depending on upcoming weather conditions, accessibility to roads, and full plant assessment.

Through last Saturday, we shipped as many orders as possible before the storm hit. Any orders that did not ship will be held until Wednesday, August 30, pending access to the facility. We will continue to take new orders, however they will also be held until the flood waters recede. Rest assured that we will strive to get back to normal operations as quickly as possible.

We apologize any inconvenience and will keep you updated on the status of the situation. In the meantime, if you have questions, please contact us at 800-832-9002.

Thank you for your continued business and interest in Foster® and ChildersTM branded products.

Best regards,

John S. Hassel

Global Business Director – Foster® & ChildersTM Branded Products

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