



In an effort to create synergies, ICP Adhesives & Sealants is relocating its Akron, Ohio two-component manufacturing operations to the Tomball, Texas facility. This consolidation provides ICP the ability to better service our customers as we continue to grow and invest in innovations that improve. This consolidation to Tomball, TX will be phased in over the next few months and serve as our manufacturing center of excellence for ICP's two-component polyurethane foam products*. This facility offers enhanced bulk storage and chemical process capabilities which will result in higher output capacity and scalability for future growth.

*Includes Handi-Foam® disposable and refillable spray (SPF) and pour-in-place (PIP) polyurethane foams.

What does this mean to our customers?

- ICP Adhesives & Sealants, Inc. divisional headquarters remains in Norton, Ohio, and continues as the center of excellence for our one-component foam (OCF) sealants and adhesives.
- Most spray and pour-in-place cylinder products will be shipped from Texas, and most OCF products will be shipped from Ohio.
- Product lead time will not change, however transit time and freight costs may decrease and/or increase based on shipping destinations. To determine if your specific transit time or freight costs have been affected, please contact the Customer Care Center by calling 1-800-321-5585 or customercare@icpadhesives.com.
- Separate invoices will be created for product shipped from Texas and product shipped from Ohio.
- All refill customers will return empty cylinders back to Tomball, Texas. Please disregard any old Bills of Lading, and use the new Bill of Lading which will now contain the shipping address for Tomball, TX and the new UN3500 description.
- ICP's warehouses in Altamonte Springs, Florida and Salt Lake City, Utah are not affected by this change.

During this transition, we anticipate no disruption of service to our customers. We will continue to manufacture and deliver the same high quality product that has been the foundation of our reputation for years.

If you have any questions, please contact the ICP Adhesives & Sealants' Customer Care Center in Norton, Ohio by calling 1-800-321-5585 or customercare@icpadhesives.com.

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