



September 29, 2011

Subject: Warranty of Knauf Fiber Glass Insulation Products

Knauf fiber glass insulation products are designed and manufactured to all applicable industry standards. Every fiber glass product that is not abused or exposed to conditions that will diminish its thermal performance (e.g. moisture) can be expected to last the life of the building or system.

If any Knauf fiber glass insulation product fails prematurely due to manufacturing defects of the insulation, Knauf Insulation will assume responsibility for the repair and/or replacement of the insulation. However, Knauf Insulation has no control over the system design, installation workmanship, accessory materials or conditions of application and therefore, does not warrant the performance of the system.

If you need any further information, please do not hesitate to contact me.

Sincerely,

KNAUF INSULATION

A handwritten signature in black ink that reads "Robert M. Gardner". The signature is written in a cursive style and is contained within a light grey rectangular box.

Robert M. Gardner
Marketing Manager
Technical Services